

PROGRAM DASHBOARD/KPIs



Program Title:

Ghazi School Digital Learning Improvement Program (GSDLIP)



2026

Program Dashboard – Key Performance Indicators (KPIs)

Program: Ghazi School Digital Learning Improvement Program (GSDLIP)

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Schedule Performance						
Program schedule variance	Measures deviation from planned schedule	≤ 5% variance	Schedule analysis (SPI / milestone tracking)	Monthly	Program Manager	
Milestone completion rate	Percentage of milestones completed on time	≥ 90%	Milestone tracking	Monthly	PMO	
Phase completion status	Progress of each program phase	100% phase completion	Phase review reports	Quarterly	Program Manager	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Infrastructure Implementation						
Smart classrooms established	Number of classrooms equipped with digital technology	100% targeted classrooms	Infrastructure inspection reports	Monthly	IT Infrastructure Lead	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Internet connectivity	Availability of internet connectivity	≥ 95% uptime	Network monitoring tools	Monthly	IT Team	
System availability	Availability of LMS and digital learning systems	≥ 98% uptime	System monitoring reports	Monthly	IT Team	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Teacher Capacity Development						
Teachers trained	Percentage of teachers trained in digital teaching	≥ 90%	Training attendance records	Quarterly	Training Coordinator	
Teacher digital competency improvement	Increase in teacher digital skills after training	≥ 30% improvement	Pre-training vs post-training assessments	Quarterly	Education Specialist	
Teacher adoption rate	Percentage of teachers actively using LMS	≥ 80%	LMS usage analytics	Quarterly	School Administration	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Student Engagement & Learning Outcomes						
Student participation in digital learning	Percentage of students using digital learning platform	≥ 85%	LMS usage data	Quarterly	Education Team	
Student digital literacy level	Improvement in student digital skills	≥ 40% improvement	Digital literacy assessments	Semi-Annual	Education Specialists	
Academic performance improvement	Improvement in exam results and academic performance	≥ 15% improvement	School exam results	Annual	School Administration	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Benefits Realization						
Benefits realization rate	Percentage of planned benefits achieved	≥ 80%	Benefits realization tracking	Quarterly	Benefits Manager	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Stakeholder satisfaction	Satisfaction level of teachers, students, and administrators	≥ 85% satisfaction	Stakeholder surveys	Semi-Annual	Program Manager	
Digital learning adoption	Level of digital learning integration across school	≥ 80% adoption	Program performance reports	Quarterly	Education Team	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Risk & Issue Management						
High-risk exposure	Number of unresolved high-impact risks	≤ 3 active risks	Risk register review	Monthly	Risk Manager	
Issue resolution rate	Percentage of issues resolved within agreed time	≥ 90%	Issue log tracking	Monthly	PMO	
System security incidents	Number of cybersecurity incidents	0 major incidents	Security monitoring reports	Monthly	IT Security Team	

KPI Category	KPI Indicator	Description	Target	Measurement Method	Reporting Frequency	Responsible
Program Sustainability						
Operational readiness index	Readiness of school to sustain digital learning operations	≥ 90% readiness	Operational readiness assessments	Program Closeout	Program Manager	
Maintenance capability established	Availability of technical support and maintenance processes	Fully operational	Maintenance audits	Annual	IT Department	
Long-term digital learning adoption	Sustained use of digital learning tools	≥ 85% sustained adoption	Annual education performance review	Annual	School Administration	